



## Fee Schedule

OFFER	BENEFITS	COST
<b>APPOINTMENTS WITH EXERCISE PHYSIOLOGIST</b>		
Exercise Physiologist Appointment (including In-Body Scans)		\$80*
VIP 5 Pack	<ul style="list-style-type: none"> <li>• Pay for 5 appointments with an Exercise Physiology and receive 6.</li> <li>• Appointments must be used within 6 months of purchase date.</li> <li>• Pack to be purchased upfront.</li> </ul>	\$400
VIP 10 Pack	<ul style="list-style-type: none"> <li>• 12 appointments with an Exercise Physiology for the price of 10.</li> <li>• Only one cancellation/reschedule per pack (unless 24 hours' notice is given).</li> <li>• Appointments must be used within 12 months of purchase date.</li> <li>• Pack to be purchased upfront.</li> </ul>	\$800
<b>CLASSES and GYM</b>		
Class Attendance – 1 Visit Only	<ul style="list-style-type: none"> <li>• 1 class attendance only.</li> </ul>	\$10
QUARTERLY Class Membership	<ul style="list-style-type: none"> <li>• 2 classes per week.</li> <li>• 1 appointment with an Exercise Physiologist.</li> <li>• Access to Workshops (one a quarter).</li> <li>• Access to gym.</li> </ul>	\$250
ANNUAL Class Membership	<ul style="list-style-type: none"> <li>• 2 classes per week.</li> <li>• 3 appointments with an Exercise Physiologist.</li> <li>• 1 in-Body Scan.</li> <li>• Access to Workshops (3 per year).</li> <li>• Access to the gym.</li> </ul>	\$820
<b>GYM ONLY</b>		
1 visit pass	<ul style="list-style-type: none"> <li>• 1 visit pass to the gym.</li> </ul>	\$7
1 MONTH Gym use	<ul style="list-style-type: none"> <li>• Access to gym for one calendar month.</li> </ul>	\$50
QUARTERLY Gym use	<ul style="list-style-type: none"> <li>• Access to gym for three calendar months.</li> </ul>	\$135
ANNUAL Gym use	<ul style="list-style-type: none"> <li>• Access to gym for one calendar year.</li> </ul>	\$500



## Terms and Conditions

1. Payment can be made by credit card or debit card or EFT.
2. Payment is required at time of appointment for all Medicate and Private appointments.
3. Private Health and Medicare Rebates may apply to some of our fees.
4. Payment for Pre-Employment Appointments is required prior to the release of Results Paperwork unless otherwise arranged.
5. To be eligible for a Membership, you must have had an initial appointment with an Exercise Physiologist.
6. For VIP appointments, please provide 24 hours' notice for your cancellation or you will forfeit your appointment.
7. For VIP Pack or Membership, you are entitled to one cancellation only per VIP Pack or Membership. Further cancellations and no show at your appointments will be counted as an appointment attended.
8. Appointments for VIP Packs are not transferrable.
9. Memberships are not transferrable.
10. If a Pre-Employment appointment is cancelled within 24 hours of the scheduled appointment time a cancellation fee of \$80 will apply.
11. If you hold an account with Rural Fit, all invoices must be paid within 7 days unless otherwise arranged.
12. Rural Fit prides itself on the relationships with our customers. If you have a concern or query about our Refund Policy, please give us a call on 02 6765 9866 to discuss.

# Refund Policy

1. Rural Fit will provide a refund to a customer in accordance with the Australian Consumer law.
2. For Pre-Employment Appointments which are cancelled within 24 hours of the appointment start time a late cancellation/reschedule fee of \$80 may apply.
3. For VIP Packs, please see the Terms and Conditions above regarding cancellations and transfers.
4. A refund does not apply if the issue raised is outside the control of the provider or if you:
  - changed your mind
  - insisted on having a service provided in a particular way, against the provider's advice
  - failed to clearly explain your needs to the provider.
5. Rural Fit prides itself on the relationships with our customers. If you have a concern or query about our Refund Policy, please give us a call on 02 6765 9866 to discuss.